

looking after you always



Covid-19 (coronavirus)

Visitor Restricted access

Please note: As a result of Covid-19 (coronavirus), laya healthcare is taking preventative steps to protect our members, our team and the wider community by temporarily restricting visitors to our office with immediate effect.

The company will continue to operate and there are alternative ways to answer your queries:

- You can contact our dedicated Customer Care team at 021 202 2000 from Monday to Friday, 8am to 7pm and Saturday's 10am to 3.30pm.
- Log onto your Member Area at www.layahealthcare.ie for queries related to your laya healthcare policy.
- If you wish to pay you can do so on Member Area or by contacting our Customer Care Team with your card details.
- If you wish to submit everyday medical expenses, you can do this via your Member Area online or download our laya healthcare Member App on your smartphone.
- Alternatively you can submit your everyday medical expenses by post along with a completed outpatient claim form to Laya healthcare, P.O Box 12679, Dublin 15.

We apologise for any inconvenience this may cause and we thank our members in advance for their patience and understanding on this matter.



Insurance provided by Elips Insurance Limited trading as Laya Healthcare. Laya Healthcare Limited, trading as Laya Healthcare and Laya Life, is regulated by the Central Bank of Ireland.