

# Covid-19 (coronavirus) Visitor Restricted access

**Please note: As a result of Covid-19 (coronavirus), laya healthcare is taking preventative steps to protect our members, our team and the wider community by temporarily restricting visitors to our office with immediate effect.**

The company will continue to operate and there are alternative ways to answer your queries:

- **You can contact our dedicated Customer Care team at 1890 700 890 from Monday to Friday, 8am to 7pm and Saturday's 10am to 3.30pm.**
- Log onto your Member Area at [www.layahealthcare.ie](http://www.layahealthcare.ie) for queries related to your laya healthcare policy.
- If you wish to pay you can do so on Member Area or by contacting our Customer Care Team with your card details.
- If you wish to submit everyday medical expenses, you can do this via your Member Area online or download our laya healthcare Member App on your smartphone.
- Alternatively you can submit your everyday medical expenses by post along with a completed outpatient claim form to Laya healthcare, P.O Box 12679, Dublin 15.

**We apologise for any inconvenience this may cause and we thank our members in advance for their patience and understanding on this matter.**